

ISSUED OCTOBER 2026

Services & Pricing 2026

Better ways. *Better results.*

We study how you work, *find the better way*, and build it, so you end up with more time, more money and a real solution in your hands.

THREE PROMISES

01

Save people money.

02

Save people time.

03

Give people solutions.

HOW WE WORK, IN FIVE STEPS

Step 1

Immerse

We spend time with your team, learning how you work and asking the right questions to understand the problem fully.

Step 2

Rethink

We turn what we learned into a clear solution and select the approach that fits your goals best.

Step 3

Propose

You receive a clear plan with deliverables, costs and expected savings, which we walk you through in person.

Step 4

Build

We build the solution with your team and test it with the people who will use it every day.

Step 5

Leave you better

We hand over with training, documentation and a support period, so your team runs it with confidence.

WHAT WE DO

Different problems need *different tools*.

01 **Discovery and audits.**02 **Websites and digital presence.**03 **Business set-up and tools.**04 **Documents, slides, brand and print.**05 **Data and reporting.**06 **Systems and automation.**07 **Custom software and apps.**08 **Training and handover.**

Training, documentation and handover are built into every engagement.

Eight services *we lead with.*

★ Featured
Prices in ZAR

	SERVICE	WHAT YOU GET	PRICE • ZAR
01	WEBSITES ★ Business website, up to 5 pages	Custom-designed site: home, about, services, contact and one more. Enquiry form, analytics, search set-up, 30 days' support.	R7,450
02	BRAND, POSTERS & PRINT ★ Brand identity pack	Logo, colour palette, typefaces, a short brand guide, social profile images, email signature and business-card design.	R5,250
03	DOCUMENTS & MEDIA DESIGN ★ Rate card or price list design	Your own price list, designed: packages, add-ons, terms. PDF plus web link, with a currency switch if you need one.	R2,250
04	STAGE & SLIDES ★ Signature talk template	A branded master deck with ready layouts: quote or scripture, main point, story, big number, photo, Q&A and a closing 'Book me' slide. Editable PowerPoint and Keynote, plus a one-page how-to.	R2,750
05	SYSTEMS & AUTOMATION ★ Enquiry & booking pipeline	Every enquiry lands in one tracker with an automatic reply and a WhatsApp alert. Each job moves through quote, contract, delivery and paid. Nothing falls through the DMs.	R5,000
06	DATA & REPORTING ★ Reach & performance dashboard	Your numbers from every platform in one place, refreshed monthly. Feeds your media kit, profile and reports where the platforms allow.	R5,000 plus R750 per month
07	SYSTEMS & AUTOMATION ★ Event registration & ticketing	Event page, ticket tiers, local payments, QR check-in, attendee list and messages.	R3,750 plus payment-provider fees
08	BUSINESS SETUP & TOOLING ★ Professional email & account security	Email on your own domain (up to 5 mailboxes), signatures, two-step login and recovery on every key account, a password manager and a record of who has access.	R1,750

A Start here

SERVICE	WHAT YOU GET	PRICE • ZAR
Discovery call	60-minute call or visit to map how your work runs today and where time and money leak. You leave with a short written list of fixes.	R450
Systems audit	A full day reviewing your systems and how your work runs, then a written findings report, an opportunity map and a costed proposal. Credited in full against any project that follows.	R1,750

→ On-site visits in Harare and Gauteng: travel at cost.

B Websites

SERVICE	WHAT YOU GET	PRICE • ZAR
Landing page	One focused, custom-designed page for an event, a launch, a campaign or a person. Mobile-first, contact form, search set-up.	R3,750
★ Business website, up to 5 pages	Custom-designed site: home, about, services, contact and one more. Enquiry form, analytics, search set-up, 30 days' support.	R7,450
Business website, up to 10 pages	Everything in the 5-page site, plus up to five more pages: team, work or portfolio, news, FAQ.	R11,450
Signature website	Our flagship build: 12 to 20 pages, bespoke design and motion, personal or team pages, booking and enquiry forms, video, search set-up, analytics, 30 days' support.	R17,450
Online store, up to 30 products	Product pages, cart and checkout with local payment options, order emails and an orders dashboard.	R17,450 plus payment-provider fees
Website redesign, up to 5 pages	A fresh design and rebuild of your existing site. Your content and domain carry over.	R5,450
Additional page	One more designed page, added to a site we built or to your existing one.	R845

C Digital presence & add-ons

SERVICE	WHAT YOU GET	PRICE • ZAR
Link hub	A branded link-in-bio page with click tracking. One link for everything you do.	R1,250
Online booking set-up	Clients pick a time, pay if you want them to, and get reminders. Connects to your calendar.	R2,500
Copywriting	Clear, plain copy for a page, written from a short interview and edited to your voice.	R450 per page
Domain & hosting set-up	Your domain in your name, hosting, SSL, redirects and DNS, set up and documented. Renewals are paid by you.	R1,500
Search set-up	Page titles, descriptions, sitemap, structured data and Google Search Console, so people can find you by name and by service.	R3,500
Analytics & tracking set-up	Privacy-friendly analytics, goals for enquiries and bookings, and a simple monthly view.	R1,450
Newsletter & mailing-list set-up	Sign-up form, welcome email and a branded template, connected to your website.	R1,450
Website speed & security check	A review of speed, security and mobile experience, with a fixed list of fixes. The quick ones are done for you.	R1,750

D Business setup & tooling

SERVICE	WHAT YOU GET	PRICE • ZAR
★ Professional email & account security	Email on your own domain (up to 5 mailboxes), signatures, two-step login and recovery on every key account, a password manager and a record of who has access.	R1,750
WhatsApp Business set-up	Business profile, service catalogue, quick replies, greeting and away messages, labels.	R1,450
Google Workspace or Microsoft 365 set-up	Mail, calendar, shared drive and security for up to 10 people, with a short walkthrough for your team.	R2,450
Accounting or POS tool selection & set-up	We compare the options for your business, recommend one, set it up and train you on it.	R3,750
Business profiles set-up	Google Business Profile, LinkedIn and social profiles created or tidied so your name, details and look match everywhere.	R2,450

E Documents & media design

SERVICE	WHAT YOU GET	PRICE • ZAR
Company or personal profile, up to 14 pages	A designed profile for brands, partners and press. Print-ready PDF plus a shareable web version.	R5,250
Media kit, 1 to 2 pages	Reach, audience, services and contact on one sharp page, as a PDF and a web link.	R1,750
★ Rate card or price list design	Your own price list, designed: packages, add-ons, terms. PDF plus web link, with a currency switch if you need one.	R2,250
Partnership or sponsorship deck, up to 15 slides	For sponsors, partners and funders. Story, numbers, packages and the ask.	R3,750
Pitch deck, up to 20 slides	For investors, broadcasters or buyers. Narrative first, design second.	R5,250
Client results report template	A one-page proof-of-results template: reach, views, engagement, outcomes. Includes the first report.	R1,750 then R700 per report
Annual impact report	Your year in numbers and stories, laid out for sponsors, members or donors.	R1,750

F Stage & Slides

SERVICE	WHAT YOU GET	PRICE • ZAR
★ Signature talk template	A branded master deck with ready layouts: quote or scripture, main point, story, big number, photo, Q&A and a closing 'Book me' slide. Editable PowerPoint and Keynote, plus a one-page how-to.	R2,750
Talk deck, up to 15 slides	One designed talk, built from your notes or script.	R1,500
Premium keynote deck, up to 40 slides	Custom graphics, charts, motion and video moments for a major stage or sponsor-facing keynote.	R3,250
Message series pack, 4 to 8 weeks	Shared artwork, every slide, lower-thirds and social teasers for each week of a series.	R3,250
Slide polish	Send rough slides, get them redesigned. Quick turnaround.	R150 per slide, minimum R750
Event slide package	Opening loop, run-of-show slides, sponsor slides and speaker intros.	R1,750
Speaker & MC kit	Short, medium and long bios, talk topics, photo selection, intro script and tech rider. Includes the bio and press set.	R3,500

→ **How it works in practice:** editable PowerPoint and Keynote files, a PDF backup, and 16:9 and 4:3 versions. We use a font pair that survives venue laptops.

G Brand, posters & print

SERVICE	WHAT YOU GET	PRICE • ZAR
Logo design	Three concepts, two rounds of refinement, and the full file set: vector, PNG, light and dark versions.	R1,450
★ Brand identity pack	Logo, colour palette, typefaces, a short brand guide, social profile images, email signature and business-card design.	R5,250
Brand artwork refresh	Cover art, thumbnails or profile artwork that matches your official name, plus reusable templates.	R4,750
Poster or flyer, single design	One poster or flyer, print-ready and social-ready, two rounds of changes included.	R750
Event campaign pack	Poster, flyer, five social posts and WhatsApp status graphics, all matching.	R1,500
Social media template set	Ten editable post and story templates in your brand, so you can post consistently without a designer.	R1,750
Brochure, up to 4 pages	A5 or tri-fold brochure, print-ready and screen versions.	R1,500
Banner, signage or backdrop artwork	Pull-up banner, event backdrop, billboard or vehicle branding artwork, supplied print-ready to your printer's size.	R1,650
Invitation, programme or certificate	Event invitations, programmes, certificates or menus, designed for print or WhatsApp.	R1,250
Business card design	Front and back, print-ready, plus a digital version.	R500

→ Files are supplied print-ready, with a version sized for WhatsApp and social media. Printing itself is paid to your printer.

H Documents & editing

SERVICE	WHAT YOU GET	PRICE · ZAR
Proofread & polish	Spelling, grammar, consistency and tone, with every change tracked so you approve each one.	R250 per 1,000 words, minimum R500
Bio & press set	Short, medium and long bios plus a one-page press sheet.	R1,250
Press release	Written and laid out, ready to send to media.	R1,250
Branded document set	Letterhead, proposal, agreement layout, invoice and press-release templates in your look. Layout only: a lawyer should review any agreement text.	R1,250
Workbook or e-book layout, up to 20 pages	For courses, events and talk series. Print and screen versions.	R3,750
Fillable form	Guest release, application or consent form, as a fillable PDF or web form.	R650 each
Transcripts & show notes	Transcript, chapter list, summary and quotable lines for each podcast or video episode (up to 60 minutes).	R500 per episode

I Data & reporting

SERVICE	WHAT YOU GET	PRICE · ZAR
★ Reach & performance dashboard	Your numbers from every platform in one place, refreshed monthly. Feeds your media kit, profile and reports where the platforms allow.	R5,000 plus R750 per month
Data clean-up & organising	Messy spreadsheets or records tidied, de-duplicated and structured so they can actually be used. Up to 10,000 rows.	R1,750
Data collection design	The forms, questions and flow to collect the numbers you need, feeding a clean results sheet.	R1,750
Custom report or analysis, one-off	Your data turned into a clear written report with charts and the three things to act on.	R1,750

J Systems & automation

SERVICE	WHAT YOU GET	PRICE · ZAR
★ Enquiry & booking pipeline	Every enquiry lands in one tracker with an automatic reply and a WhatsApp alert. Each job moves through quote, contract, delivery and paid. Nothing falls through the DMs.	R5,000
Quotes & invoicing	Branded quote and invoice templates, auto-numbering and payment reminders. Add-on to the pipeline.	R1,500
Guest & applicant pipeline	Application form, screening board, scheduling, consent forms and tracker. For podcast guests, programme applicants or event speakers.	R1,500
Operations hub	One calendar for every channel or team, a shoot or job planner, a shared asset library and a task board.	R4,500
Programme management system	For NGOs, schools, churches and clubs: applications, selection, sponsor tracking, a log of what was handed out, impact numbers and a donation page.	R5,000
★ Event registration & ticketing	Event page, ticket tiers, local payments, QR check-in, attendee list and messages.	R3,750 plus payment-provider fees
On-site event tech	Registration desk, check-in, screens and troubleshooting on the day.	R1,500 per day
Workflow automation	One repeating task automated end to end, for example form to tracker to WhatsApp alert. Priced per workflow.	R4,500 per workflow
Tool integration	Two tools you already use connected so data moves between them by itself.	R4,500
WhatsApp auto-reply & FAQ flow	Greeting, menu, answers to your top questions and a hand-off to a person, on your WhatsApp Business number.	R2,750

K Custom software & apps

SERVICE	WHAT YOU GET	PRICE · ZAR
Custom web app or internal tool	Software built for your exact workflow. Scoped and quoted after a discovery session.	from R17,450
Spreadsheet-to-app	The spreadsheet your team lives in rebuilt as a simple multi-user web app with logins and a clear history.	R5,000
Mobile app, first version	A focused first version of your app, built to be tested with real users. Scoped and quoted after a discovery session.	from R13,450
App & product UI design, up to 10 screens	Screens and flow for an app or web product, ready for a developer or for us to build.	R7,500

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Training & handover

SERVICE	WHAT YOU GET	PRICE · ZAR
Team training, half day	Hands-on training for your people on the system or tools we set up, with a printed quick-start sheet.	R1,750
Team training, full day	The same, for a bigger team or a bigger system, with Q&A and follow-up notes.	R2,500
User guide & documentation	A clear written step-by-step guide to a system we built or one you already use, with screenshots.	R1,250

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Care & support

SERVICE	WHAT YOU GET	PRICE · ZAR
Care Essential	Hosting, security, backups, uptime monitoring, up to 1 hour of changes and a monthly analytics note.	R1,200 per month
Care Plus	Everything in Essential, plus up to 4 hours a month of updates, numbers refreshed across your site and documents, and a quarterly check-in.	R1,750 per month
Ad-hoc work	Anything outside a plan.	R350 per hour

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Bundles

A bundle price is lower than buying the same items separately. The 'Separately' column is the sum of the individual prices above.

BUNDLE	WHAT'S IN IT	SEPARATELY	BUNDLE · ZAR
Launch	Business website (10 pages) + Link hub + Professional email & account security + 3 months Care Essential	R18,050	R16,250
Business engine	Enquiry & booking pipeline + Quotes & invoicing + Reach & performance dashboard + Client results report template	R13,250	R11,950 plus R750 per month for the dashboard
Programme & impact	Programme management system + Partnership deck + Annual impact report	R10,500	R9,450
Event	Event registration & ticketing + Partnership deck + Event slide package + 2 days on-site event tech	R12,250	R11,050 plus payment-provider fees
Stage-ready	Signature talk template x2 + Talk deck x2 + Speaker & MC kit	R12,000	R10,800
Brand starter	Brand identity pack + Business card design + Poster or flyer + Social media template set	R8,250	R7,450

Terms

- 01 Prices are in South African rand (ZAR) or US dollars (USD); both are shown. Rand prices are fixed. US dollar prices are calculated at R16.39 to US\$1 and rounded to the nearest dollar. You choose the currency when you accept a quote.
- 02 Projects: 50% to start, 50% on delivery. Projects over R50,000 (about US\$3,050): 40% to start, 40% at the midpoint, 20% on delivery.
- 03 Two rounds of revisions per deliverable. Further rounds are charged at the hourly rate.
- 04 Typical turnaround, once the deposit and your content have arrived: single designs, bios, press releases, proofreading and forms within 2 working days; documents, decks and templates in 3 to 7 working days; websites and systems in 2 to 6 weeks, depending on scope.
- 05 Need it sooner? Tell us your date. On larger projects, a deadline shorter than our usual timeline may carry a priority fee, which we quote before any work starts. Small items are never charged extra for speed.
- 06 Third-party costs are not included: domains, paid tools and subscriptions, payment-provider fees, licensed music or stock, printing and travel.
- 07 Care plans are billed monthly in advance and can be cancelled with 30 days' notice.
- 08 Timelines start when the deposit and your content (copy, original photos, logins) have arrived.
- 09 On final payment you own the deliverables. Fetchmate may show the work in its portfolio and credit it on your site, unless agreed otherwise in writing.
- 10 Prices exclude any taxes that apply.
- 11 Issued October 2026. Prices are reviewed quarterly. A written quote is valid for 30 days.

NEXT STEP

Book a *discovery call*.

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